

REUNION 2022

FREQUENTLY ASKED QUESTIONS (FAQs)

We've put together some basic information, based on what we've been asked in the past, which we hope you'll find useful. If you can't find what you need here, please email reunions@uwcatlanticexperience.com and we'd be happy to help further.

TICKETS

When will tickets go on sale?

Tickets will be available to book from www.uwcatlanticexperience.com from January 2022.

Is there a cut off date for booking?

Booking for all reunion weekends strictly closes on Friday 29th April 2022. We hope you can understand with three reunion weekends to plan, we cannot extend this booking deadline.

Accommodation onsite is limited and often is fully booked at the time of reunion, so we recommend if you plan to stay on campus to book as soon as possible to avoid disappointment.

What is the cost of tickets?

Please find our pricing structure [here](#)

Can I get a refund on my ticket if I change my mind?

If you would like to cancel your booking, you are entitled to a refund until 31 March 2022 but the charges that Eventbrite takes for processing the ticket will not be refunded. After 31 March 2022, unfortunately, we will not be able to issue a refund. This is with exception to COVID which is covered below.

What types of tickets are available?

Tickets are essentially broken down into the following categories:

- Reunion weekend ticket including accommodation
Includes meals (excluding Gala Dinner), activities and bed in shared dorm
- Reunion weekend ticket including camping onsite
Includes meals (excluding Gala Dinner), activities and a camping pitch - no camping equipment is provided
- Reunion weekend ticket staying offsite
Includes lunch and dinner meals (excluding Gala Dinner) and activities. No accommodation included

Tickets for the above categories are further broken down as:

- Adult (ages 18+)
- Child (ages 3-17 years old)
- Infant (0-2 years old)

If you wish to attend the reunion Gala Dinner and Dance on Saturday this will be an additional cost that you will need to purchase when you make your ticket booking. If you do not wish to attend the reunion dinner and party, then there will still be dinner available for those that don't attend this.

Can I attend the Gala Dinner without booking a reunion weekend ticket?

No, to attend the Gala Dinner you must book this alongside the reunion weekend ticket. If you purchase a Gala Dinner ticket without the reunion weekend ticket, the transaction will be automatically refunded minus the eventbrite fee.

COVID

What if the event is cancelled due to COVID?

If we need to cancel the event due to Welsh Government COVID regulations, we will issue a full refund in GBP via Eventbrite including the administration fee. Please note, due to exchange rate fluctuations, this may be a different amount to what you had paid. UWC Atlantic cannot compensate for variations due to exchange rates.

What if I cannot attend due to COVID imposed flight/travel restrictions?

If you need to cancel due to travel restrictions, we can offer a full refund of the fees paid to us if cancelled before 31st March 2022 - this is minus the Eventbrite administration fee.

For cancellations after this time due to travel restrictions, we cannot offer refunds unless we are able to resell your ticket. Therefore, we highly recommend you have adequate travel insurance to cover this circumstance.

What if I cannot attend due to testing positive for COVID?

If you test positive for COVID you must not attend the reunion weekend. Other guests booked who are in close contact with you (i.e live with you), will be determined whether they can attend by the Welsh Government regulations at the time. Please note you will not be refunded if you cannot attend (if you notified us after 31st March 2022), therefore we recommend you have adequate travel insurance to cover you in this instance.

Will I be tested on arrival?

We will follow the current guidelines from the Welsh Government at the time. If there is a legal requirement to test on arrival for the event then this will be covered by the College. In the event that you are required to provide a test result for any other reason (e.g. for travel) this will need to be covered by the individual.

Can you provide PCR or Lateral Flow testing for return flights home, if required?

No. You are required to arrange all flight/travel testing yourself which can be arranged at most airports.

ACCOMMODATION

How are bedrooms allocated?

When you book, we will allocate you a bed in a shared dormitory (most of which are 4 to a room). You will be allocated a bed in a dorm of the same graduating class, however if capacities do not allow, you may be in a dorm or house with other class years.

Can I choose who to share a dorm with?

If you would like to share with others, you **MUST** book together via Eventbrite. We cannot accept requests for shared rooms.

For bookings of 3 or less this is not a private room, you will likely still have others allocated to your room to fill the remaining beds.

Are dorms mixed genders?

Primarily, we allocate floors to different genders. On the Eventbrite booking form, you will be asked if you are happy to share with someone of the opposite gender. If so, you may be allocated a room with others who are happy to share with other genders.

Regardless of whether your dorm is mixed gender, please only use the shower/bathroom facilities that are assigned to your gender. This may be on a different floor to your dorm.

Can I book a private dorm?

Unfortunately, due to the high demand of people wanting to stay on campus to experience the weekend to its full potential, we cannot book our private dorms that leave beds unoccupied. If you are a party of 4 people wanting to stay together, then this will be possible (subject to availability) if you book all guests on one Eventbrite booking.

Will I be able to stay in my old dormitory or house?

Houses are allocated by year group or for families. As such, it is highly unlikely that you will be in the same dormitory as when you lived at UWC Atlantic.

Do families stay in a different house?

Yes. Anyone who books a child or infant ticket will automatically be allocated a dorm in the 'Family House'. Dorms in the family house are not shared with other families.

How many people can the family dorms accommodate?

Family dorms have 3-4 beds and space for a travel cot. If your family is larger than 4, you will be split between two dorms. To do this, you are required to have 1 adult in each room (i.e for a family of 2 adults and 3 children, 1 adult and 2 children will be allocated the one room and 1 adult and 1 child in the other). If this does not work for your family numbers, we suggest booking accommodation offsite as our facilities are limited.

Can my children stay in the family dormitories and I stay with my year group?

This will not be possible. If you are attending the reunion with your children of 17 years and under, you will need to share a room with them in one of the family houses.

My children are 18 years and above, will I be in the Family House?

No - if all your children are aged 18 plus, you must book them an adult ticket and you will therefore be allocated beds in the main houses. If you wish to stay together in a dorm, please ensure you book together on one Eventbrite order. Please note if you are a party of 3 or less, you will likely have another guest allocated to your room.

Do you provide a travel cot?

No. We cannot provide a travel cot. Please ensure you bring your own.

Are bed linen and towels provided?

Bed linen is provided but towels and toiletries are not.

What is included if I book the camping ticket?

Pitch your **own** tent and sleep under the stars on campus! The camping ticket allows you to bring your own camping tent and equipment to camp on our grounds and use our shower and toilet facilities nearby. Please note there is no access to power.

Do you recommend any off-site accommodation?

Please find [here](#) a list of accommodation in the Vale of Glamorgan.

MOBILITY

I have a mobility issue, can you accommodate special requests?

If you have a mobility issue, please make us aware when you make your booking or email reunions@uwcatlanticexperience.com and we will do our best to accommodate your request. Whilst we can accommodate many mobility issues, due to the nature of the Castle campus some areas are not accessible to everyone. Guests with wheelchairs, electric scooters, crutches, walkers etc may not be able to stay in or visit all buildings on campus and we apologise for any inconvenience.

CHILDCARE

What levels of childcare are you providing during the weekend?

We always welcome children to our reunion weekends. There will be a number of child-friendly and outdoor activities on offer for a range of ages on Saturday, but we need to highlight that this is not childcare provision. Depending on the activity and the age of your child, you may be required to stay with them whilst they are doing this. If the activity allows you to leave your child with the activity organisers, we ask please that you collect your child promptly at the end of each session.

Can children/infants attend the reunion dinner?

Due to capacity limitations, children and infants are not able to attend the Reunion Dinner on Saturday evening unless they are over 18 years of age and hold an adult ticket. This is with the exception of anyone who is breastfeeding who is able to take their infant with them.

CATERING

What catering and refreshments are provided?

Guests staying onsite (houses and camping) will be provided with all meals during the weekend (excluding the Gala Dinner Dance booked separately). If you do not wish to book the Gala Dinner Dance, dinner will still be provided in the Dining Hall.

Those staying off-site will be provided with lunch and evening meals.

Light refreshments will be available throughout the day and you will have the opportunity to purchase additional snacks and beverages from our bars.

Can you cater for special dietary requirements?

Please let us know when you book your ticket of any special dietary requirements you have. We can cater for dietary requirements when notified ahead of the reunion weekend.

I am bringing my infant, do you have any highchairs?

Yes, we have several highchairs that will be available for use in the Dining Hall.

PHOTOS

Will there be an official photographer for the weekend?

We love to capture all the highlights of our reunion weekends, and if you've been before, you'll know that we always have photographers. So just to let you know that there will be a photographer present during the reunion weekend - taking the 'official' photos as well as the 'unofficial' ones. By attending this event, you are consenting for us to use your image for media and social media purposes without additional permission required from you. If you have any specific objections, please alert us prior to the event.

LOST AND FOUND

What if I lose something during the weekend?

Please report all lost items to the Welcome Team at Main Reception. Any found items should also be returned here or passed to a member of the event team. We will do our best to retrieve lost items and reunite them with their owners, but we cannot be held responsible or accountable for lost or stolen items. Any items left after your departure may be posted to you, but we will ask you please to cover the cost.

AMENITIES

Does the College have a cashpoint machine?

We're sorry, we don't have cash withdrawal facilities on campus; the nearest [ATM](#) is Llantwit Major. Some of our bars will accept Visa/Mastercard payments, but we recommend that you also bring some cash.

Is WiFi available on campus?

Yes, information about accessing our guest network will be on display around campus when you arrive.

Will the College shop be open?

Indeed it will. There will be a range of branded gift items on sale, the proceeds of which go towards various initiatives in the College. Please note that we do not hold a stock of basic toiletries and sundry

items, so would recommend you to bring your own (shampoo, shower gel, toothpaste, paracetamol for example). You will also be able to purchase these in the main shops in Llantwit Major if required.

Where can I find further information about what's going on during the weekend?

Please find [here](#) the 2022 reunion programme. There will also be a centre point for information during the reunion weekend.

What First Aid will be available?

The Welcome Team is available to direct any questions, queries and assist in providing emergency first aid 24/7. If you require special personal assistance, please make plans to bring a care provider and let us know so that we might be able to support you further.

TRANSPORT

Is there transport from Llantwit Major train station to UWC Atlantic?

Here are the local taxi numbers: Dragon Taxis: (+44) 1656 655766 Andy Cars: (+44) 1446 796 777
Taxis are limited so we do recommend you pre-book and share if possible.

What is the best way of getting to UWC Atlantic from London?

The easiest way to get to UWC Atlantic from London is by taking a train from London Paddington to Bridgend. From here you will be able to get a taxi to the College.

What is the best way of getting to UWC Atlantic from Cardiff Airport?

The easiest way to get to UWC Atlantic from Cardiff airport is by taxi. Flight Link takes bookings and can be contacted on (+44) 1446 728500. You can also catch the 303 bus which takes you directly to the college. Please note on Sunday's there is a limited bus service available.

Is group transport provided?

The College does not provide group transport, however, in the past class groups have arranged this independently. The coach hire company the College uses is [Creigiau Travel](#) should you want to make your own arrangements directly with them.

REGISTRATION

Where do I check-in when I arrive on campus?

You will be greeted by a team of event staff at the entrance. They will instruct you on what you need to do to check in. There will be lots of signage for you to follow so you will know where to go.

Where can I park on campus?

There is a designated parking area on campus that you will be directed to upon arrival by the events team.

ACTIVITIES

I would like to attend one of the planned activities such as the ideas hub and castle tour but they require pre-booking. How do I book?

You will be sent a link nearer to the time of the reunion to register to attend one of the pre-bookable events. *If* there are places still remaining when you check into the reunion weekend, there will be an opportunity to register then.

REUNION GALA DINNER DANCE

Can under 18s attend?

Unfortunately due to the popularity of the Gala Dinner Dance, the event is reserved for guests aged 18+.

Is childcare available throughout the dinner?

UWC Atlantic does not provide childcare for the Gala Dinner or reunion weekend. We recommend if you are bringing children who cannot attend the Gala Dinner that you make arrangements for childcare.

Can I select where I sit?

There will be tables allocated to each year group. On these tables you can sit where you choose.

If I do not attend the Gala Dinner Dance, will dinner be provided?

Yes. If you are not attending the Gala Dinner Dance and have a reunion weekend ticket, evening dinner will still be available from the Dining Hall.