

## 45 YEAR REUNION 2022

### FREQUENTLY ASKED QUESTIONS (FAQs)

We've put together some basic information, based on what we've been asked in the past, which we hope you'll find useful. If you can't find what you need here, please email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we'd be happy to help further.

## TICKETS

### When will tickets go on sale?

Tickets will be available to book from [www.uwcatlanticexperience.com](http://www.uwcatlanticexperience.com) from September.

### Is there a cut off date for booking?

Booking for all reunion weekends strictly closes at midnight on **Sunday 25th September 2022**. We hope you can understand this is the required time to confirm catering and supplier orders.

### What is the cost of tickets?

The cost of the ticket is:

Friday Event: £60 GBP per person

Saturday Event: £60 GBP per person

Both Days: £120 GBP per person

Please note tickets are non-residential. We cannot provide accommodation onsite for this reunion.

### Can I get a refund on my ticket if I change my mind?

If you would like to cancel your booking, you are entitled to a refund until **25th September 2022**. After this time, we would not be able to issue a refund for cancelled tickets.

### Are children able to attend this reunion?

The 45 year reunion is for alumni and their families aged 18+

### Do the reunions make a profit?

Yes. The 45 year reunion will create a small profit for the College which will go directly towards supporting capital projects and future scholarships.

### Can alumni from other years attend the reunions?

As long as they are a guest of other alumni, then that's perfectly fine. However, due to capacity limitations, regrettably we cannot allow alumni attendance without being a guest, as this reduces availability for those who are celebrating their actual anniversary which isn't fair.

## COVID

### **What if the event is cancelled due to COVID?**

If we need to cancel the event due to Welsh Government COVID regulations, we will issue a full refund in GBP via Eventbrite. Please note, due to exchange rate fluctuations, this may be a different amount to what you had paid. UWC Atlantic cannot compensate for variations due to exchange rates.

### **What if I cannot attend due to COVID imposed flight/travel restrictions?**

If you need to cancel due to travel restrictions, we can offer a full refund of the fees paid to us if cancelled before 25th September 2022.

For cancellations after this time we cannot offer refunds unless we are able to resell your ticket. Therefore, we highly recommend you have adequate travel insurance to cover this circumstance.

### **What if I cannot attend due to testing positive for COVID?**

If you test positive for COVID you must not attend the reunion weekend. Other guests booked who are in close contact with you (i.e live with you), will be determined whether they can attend by the Welsh Government regulations at the time. Please note you will not be refunded if you cannot attend and do not cancel by 25th September 2022, therefore we recommend you have adequate travel insurance to cover you in this instance.

### **Will I be tested on arrival?**

We will follow the current guidelines from the Welsh Government at the time. If there is a legal requirement to test on arrival for the event then this will be covered by the College. In the event that you are required to provide a test result for any other reason (e.g. for travel) this will need to be covered by the individual. At present (August 2022), there are no requirements to test on arrival.

### **Can you provide PCR or Lateral Flow testing for return flights home, if required?**

No. You are required to arrange all flight/travel testing yourself which can be arranged at most airports.

## ACCOMMODATION

**Can we stay on campus?**

The 45 year reunion falls during College term therefore regrettably we are unable to provide onsite accommodation.

**Where is everyone staying?**

The majority of guests plan to stay at the West House Hotel in Llantwit Major which has been booked for the 45 year reunion. All accommodation bookings must be made directly with the accommodation provider.

**Do you recommend anyother off-site accommodation?**

Please find [here](#) a list of accommodation in the Vale of Glamorgan.

## MOBILITY

**I have a mobility issue, can you accommodate special requests?**

If you have a mobility issue, please make us aware when you make your booking or email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we will do our best to accommodate your request. Whilst we can accommodate many mobility issues, due to the nature of the Castle campus some areas are not accessible to everyone. All areas as part of the programme are however on the ground floor of St Donat's Castle or St Donat's Arts Centre.

We cannot provide a wheelchair.

## CATERING

**What catering and refreshments are provided?**

Please see the programme for further details on what meals and catering provisions are included.

**Can you cater for special dietary requirements?**

Please let us know when you book your ticket of any special dietary requirements you have. We can cater for dietary requirements when notified ahead of the reunion weekend.

**How many and what drinks are included in the drinks reception?**

On arrival, you will be given a welcome bag which includes 2 drink tokens. These are to be redeemed at the drinks reception on the Friday evening. The drinks reception offers wine, prosecco, bottle beer or soft drinks. A cash bar is also available.

**What is included in the meal on the Friday evening?**

A fork buffet is available serving a meat hot option and alternative dish for those with special dietary requirements. Salad and dessert will also be available. A bottle of red wine, white wine and Schloer will be available on each table. Further drinks can be purchased at the bar.

## PHOTOS

### **Will there be an official photographer for the weekend?**

An official photographer will not be at the 45 year reunion.

## LOST AND FOUND

### **What if I lose something during the weekend?**

Please report all lost items to the Welcome Team at Main Reception. Any found items should also be returned here or passed to a member of the event team. We will do our best to retrieve lost items and reunite them with their owners, but we cannot be held responsible or accountable for lost or stolen items. Any items left after your departure may be posted to you, but we will ask you please to cover the cost.

## AMENITIES

### **Does the College have a cashpoint machine?**

We're sorry, we don't have cash withdrawal facilities on campus; the nearest [ATM](#) is Llantwit Major. Our bars will accept Visa/Mastercard payments and we recommend you pay via card where possible as we aim to reduce the amount of cash on campus, as well as for COVID reasons.

### **Is WiFi available on campus?**

Yes, information about accessing our guest network will be on display around campus when you arrive.

### **Will the College shop be open?**

The College shop will not be open at this time. You can however make purchases ahead of time at [www.uwcatlanticexperience.com/shop](http://www.uwcatlanticexperience.com/shop) and collect from the main reception at no charge.

### **What First Aid will be available?**

The Welcome Team is available to direct any questions, queries and assist in providing emergency first aid 24/7. If you require special personal assistance, please make plans to bring a care provider and let us know so that we might be able to support you further.

## TRANSPORT

### **Is there transport from Llantwit Major train station to UWC Atlantic?**

Here are the local taxi numbers: Dragon Taxis: (+44) 1656 655766 Andy Cars: (+44) 1446 796 777  
Taxis are limited so we do recommend you pre-book and share if possible.

### **What is the best way of getting to UWC Atlantic from London?**

The easiest way to get to UWC Atlantic from London is by taking a train from London Paddington to Bridgend. From here you will be able to get a taxi to the College.

### **What is the best way of getting to UWC Atlantic from Cardiff Airport?**

The easiest way to get to UWC Atlantic from Cardiff airport is by taxi. Flight Link takes bookings and can be contacted on (+44) 1446 728500. You can also catch the 303 bus which takes you directly to the college. Please note on Sunday's there is a limited bus service available.

### **What are the details of the shuttle service you are providing?**

The shuttle service will run between the West House Hotel in Llantwit Major and College only and will only run during the set times of the programme. Please note, several shuttles may be required due to a limited number of staff able to service this.

## REGISTRATION

### **Where do I check-in when I arrive on campus?**

If you are arriving as part of the shuttle service from The West House Hotel the minibus will take you directly to St Donat's Arts Centre to register.

### **Where can I park on campus?**

If you are arriving by car, please park in the visitors car park and head to the Glassroom (St Donat's Arts Centre) to register your attendance for the event.

## ACTIVITIES

### **I would like to attend one of the planned activities. How do I book?**

You will be sent a link nearer to the time of the reunion (approximately 2 weeks before) to register to attend one of the pre-bookable events. *If* there are places still remaining when you check into the reunion weekend, there will be an opportunity to register then.

Please note, the guided castle tour and swimming sessions have a required minimum and maximum capacity to run that session. If the minimum number is not met, you will be notified at registration to register for another activity.