

## REUNION 2023

### FREQUENTLY ASKED QUESTIONS (FAQs)

We've put together some basic information, based on what we've been asked in the past, which we hope you'll find useful. If you can't find what you need here, please email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we'd be happy to help further.

## TICKETS

### When will tickets go on sale?

Tickets will be available to book from [www.uwcatlanticexperience.com](http://www.uwcatlanticexperience.com) from mid-late January 2023.

### Is there a cut off date for booking?

Booking for all reunion weekends strictly closes on Friday 28th April 2023. We hope you can understand reunion events require a lot of planning and service providers set order deadlines, therefore we cannot extend this booking deadline.

Accommodation onsite is limited and are often the fastest tickets to sell out. We recommend if you plan to stay on campus to book as soon as possible to avoid disappointment.

### What is the cost of tickets?

The ticket prices will be confirmed when tickets launch in January 2023.

### Has the cost of the tickets increased?

Ticket costs increase year on year to cover inflation of costs of goods and service costs, however, we are committed to keeping this increase as reasonable as possible to encourage as many alumni as possible to attend.

### Can I get a refund on my ticket if I change my mind?

If you would like to cancel your booking, you are entitled to a refund until 31 March 2023. You are able to resell your ticket to a classmate of your year group, but we must be notified of this to update the registration details. You can do this by emailing [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com).

### What types of tickets are available?

Tickets are essentially broken down into the following categories:

- Reunion weekend ticket including accommodation  
*Includes meals (excluding Gala Dinner), activities and bed in shared dorm*

- Reunion weekend ticket including camping onsite  
*Includes meals (excluding Gala Dinner), activities and a camping pitch - no camping equipment is provided*
- Reunion weekend ticket staying offsite  
*Includes lunch and dinner meals (excluding Gala Dinner) and activities. No accommodation included*

Tickets for the above categories are further broken down as:

- Adult (ages 18+)
- Child (ages 3-17 years old)
- Infant (0-2 years old)

If you wish to attend the reunion gala dinner and dance on Saturday this will be an additional cost that you will need to purchase in advance (when you book your reunion weekend ticket). Attendees must hold a reunion weekend ticket and be aged 18+ to attend the gala dinner. We cannot accept bookings on the day - and often this ticket sells out so we recommend booking this sooner rather than later.

If you do not wish to attend the gala dinner and party, then there will still be dinner available for those that don't attend this.

### **Why do I need to book the gala dinner as an additional ticket?**

Throughout the earlier years, the gala dinner was likely included as standard as the reunions were much smaller due to less year groups celebrating their decade reunion. The cost of the gala dinner was always included as part of the reunion ticket, which also didn't allow for flexibility for those not wanting to attend the dinner.

By adding the Gala Dinner as an option to book, this allows more flexibility in choosing whether to attend the dinner, and fits within our maximum capacity to cater for a Gala Dinner.

### **Can I attend the gala dinner without booking a reunion weekend ticket?**

No, to attend the gala dinner you must book this alongside the reunion weekend ticket as there is a maximum capacity that we can accommodate for the gala dinner. If you purchase a gala dinner ticket without the reunion weekend ticket, the transaction will be automatically cancelled.

### **Do the reunions make a profit?**

Yes. The reunions are a much needed fundraising opportunity for the College and money fundraised goes directly towards supporting capital projects and future scholarships. After costs, any profit from the gala dinner ticket will go towards future scholarships.

**Why are there no reunions for 5 years, 15 years, 25 years etc. this year?**

The decision to not have 5th-year reunions was made by the Philanthropy, Engagement and Partnerships team some years ago. Given relatively low attendance levels at these reunions, we could not justify the required investment in terms of finances, time and human resources. If you would like to discuss this further, please contact the Philanthropy team at [philanthropy@uwcatlantic.org](mailto:philanthropy@uwcatlantic.org).

**Can alumni from other years attend the reunions?**

As long as they are a guest an alumnus of the celebrating year, then that's perfectly fine. However, due to capacity limitations, regrettably we cannot allow alumni attendance without being a guest, as this reduces availability for those who are celebrating their actual anniversary which isn't fair.

**What is the provision for alumni from other years to come onto campus in the summer 2023?**

We will be hosting a range of open days throughout the summer - which mostly fall on a Sunday. Anyone is welcome to attend these. They are often launched around May time. You can find out more [here](#).

**Are there any plans to allow alumni who are unable to travel to the College this summer to join a part of the celebrations remotely?**

Yes, the 11am Saturday presentation by UWC Atlantic Principal, Naheed Bardai, and members of the Leadership Team will be live-streamed.

## REUNION GALA DINNER DANCE

**Can under 18s attend?**

Unfortunately due to the popularity of the gala dinner and limited capacity, the event is reserved for guests aged 18+.

**Is childcare available throughout the dinner?**

UWC Atlantic does not provide childcare for the gala dinner or reunion weekend. We recommend if you are bringing children who cannot attend the gala dinner that you make arrangements for childcare.

**Can I select where I sit?**

There will be tables allocated to each year group. On these tables you can sit where you choose.

**If I do not attend the gala dinner dance, will dinner be provided?**

Yes. If you are not attending the gala dinner dance and have a reunion weekend ticket, evening dinner will still be available from the Dining Hall. Please see the programme for details.

**What is the dress code for the gala dinner?**

While there is no official dress code, we recommend smart attire.

**ACCOMMODATION****How are bedrooms allocated?**

When you book, we will allocate you a bed in a shared dormitory (most of which are 4 to a room). You will be allocated a bed in a dorm of the same graduating class, however if capacities do not allow, you may be in a dorm or house with other class years.

**Can I choose who to share a dorm with?**

If you would like to share with others, you **MUST** book together via Eventbrite. We hope you understand that we do not have the administrative capability to manage individual share requests.

For bookings of 3 or less this is not a private room, you will likely still have others allocated to your room to fill the remaining beds.

**Are dorms mixed genders?**

On the Eventbrite booking form, you will be asked if you are happy to share with someone of the opposite gender. If so, you may be allocated a room with others who are happy to share with other genders.

Dorms on each floor will be a mix of genders, however we request regardless of whether your dorm is mixed gender or not, please only use the shower/bathroom facilities that are assigned to your gender. This may be on a different floor to your dorm.

**Can I book a private dorm?**

Unfortunately, due to the high demand of people wanting to stay on campus to experience the weekend to its full potential, we cannot book out private dorms that leave beds unoccupied. If you are a party of 4 people wanting to stay together, then this will be possible (subject to availability) if you book all guests on one Eventbrite booking.

**Will I be able to stay in my old dormitory or house?**

Houses are allocated by year group or for families. As such, it is highly unlikely that you will be in the same dormitory as when you lived at UWC Atlantic.

**Do families stay in a different house?**

Yes. Anyone who books a child or infant ticket will automatically be allocated a dorm in the 'Family House'. Dorms in the family house are not shared with other families.

If you have purchased a child or infant ticket, you cannot be allocated to your main year group house. These houses are for attendees aged 18+ only.

### **How many people can the family dorms accommodate?**

Family dorms have 3-4 beds and space for a travel cot. If your family is larger than 4, you will be split between two dorms. To do this, you are required to have 1 adult in each room (i.e for a family of 2 adults and 3 children, 1 adult and 2 children will be allocated the one room and 1 adult and 1 child in the other). If this does not work for your family numbers, we suggest booking accommodation offsite as our facilities are limited.

### **Can my children stay in the family dormitories and I stay with my year group?**

This will not be possible. If you are attending the reunion with your children of 17 years and under, you will need to share a room with them in one of the family houses.

### **My children are 18 years and above, will I be in the Family House?**

No - if all your children are aged 18 plus, you must book them an adult ticket and you will therefore be allocated beds in the main houses. If you wish to stay together in a dorm, please ensure you book together on one Eventbrite order. Please note if you are a party of 3 or less, you will likely have another guest allocated to your room.

### **Do you provide a travel cot?**

No. We cannot provide a travel cot. Please ensure you bring your own.

### **Is bed linen provided?**

Bed linen is provided.

### **Are towels and toiletries provided?**

No. Unfortunately, as a College we cannot provide the same facilities that you would find in a hotel. We recommend if you wish to have items such as towels, toiletries and hairdryers available due to limitations of travelling with luggage, you may find a hotel will better suit your needs.

### **What is included if I book the camping ticket?**

Pitch your **own** tent and sleep under the stars on campus! The camping ticket allows you to bring your own camping tent and equipment to camp on our grounds and use our shower and toilet facilities nearby in the Sports Hall. Please note there is no access to power.

### **What is included if I book the caravan ticket?**

We will offer an allocated place for caravans to park. Please note, there is no electric hook up, water connection or waste disposal available. Please ensure you provide estimated dimensions of your caravan/motorhome so that the space we allocate you is large enough.

**Do you recommend any off-site accommodation?**

Please find [here](#) a list of accommodation in the Vale of Glamorgan.

## MOBILITY

**I have a mobility issue, can you accommodate special requests?**

If you have a mobility issue, please make us aware when you make your booking or email [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com) and we will do our best to accommodate your request. Whilst we can accommodate many mobility issues, due to the nature of the Castle campus some areas are not accessible to everyone. Guests with wheelchairs, electric scooters, crutches, walkers etc may not be able to stay in or visit all buildings on campus and we apologise for any inconvenience.

## CHILDCARE

**What levels of childcare are you providing during the weekend?**

We always welcome children to our reunion weekends. There will be a number of child-friendly and outdoor activities on offer for a range of ages on Saturday, but we need to highlight that this is not childcare provision. depending on the activity and the age of your child, you may be required to stay with them whilst they are doing this. If the activity allows you to leave your child with the activity organisers, we ask please that you collect your child promptly at the end of each session as advised by the activity practitioner.

**Can children/infants attend the reunion dinner?**

Due to capacity limitations, children and infants are not able to attend the Reunion Dinner on Saturday evening unless they are over 18 years of age and hold an adult ticket. This is with the exception of anyone who is breastfeeding who is able to take their infant with them. In this scenario, please be aware the event can be loud and does not provide a privacy room if required.

## CATERING

**What catering and refreshments are provided?**

Guests staying onsite (houses and camping) will be provided with all meals during the weekend (excluding the Gala Dinner Dance booked separately). If you do not wish to book the Gala Dinner Dance, dinner will still be provided in the Dining Hall.

Those staying off-site will be provided with lunch and evening meals.

Light refreshments will be available throughout the day and you will have the opportunity to purchase additional snacks and beverages from our bar.

**Can you cater for special dietary requirements?**

Please let us know when you book your ticket of any special dietary requirements you have. We can cater for dietary requirements when notified ahead of the reunion weekend.

**I am bringing my infant, do you have any highchairs?**

Yes, we have several highchairs that will be available for use in the Dining Hall.

**Is the farewell BBQ on Sunday open to non-resident reunion participants?**

All Reunion attendees are welcome, regardless if they are staying on campus or not.

## PHOTOS

**Will there be an official photographer for the weekend?**

We love to capture all the highlights of our reunion weekends, and if you've been before, you'll know that we always have photographers. So just to let you know that there will be a photographer present during the reunion weekend - taking the 'official' photos as well as the 'unofficial' ones. By attending this event, you are consenting for us to use your image for media and social media purposes without additional permission required from you. If you have any specific objections, please alert us prior to the event.

## LOST AND FOUND

**What if I lose something during the weekend?**

Please report all lost items to the Welcome Team at Main Reception. Any found items should also be returned here or passed to a member of the event team. We will do our best to retrieve lost items and reunite them with their owners, but we cannot be held responsible or accountable for lost or stolen items. Any items left after your departure may be posted to you, but we will ask you please to cover the cost.

## AMENITIES

### **Does the College have a cashpoint machine?**

We're sorry, we don't have cash withdrawal facilities on campus; the nearest [ATM](#) is Llantwit Major. Our bars will accept Visa/Mastercard payments and we recommend you pay via card where possible as we aim to reduce the amount of cash on campus.

### **Is WiFi available on campus?**

Yes, information about accessing our guest network will be on display around campus when you arrive.

### **Will the College shop be open?**

Indeed it will. There will be a range of branded gift items on sale in [Atlantic Emporium](#), the proceeds of which go towards various initiatives in the College. Please note that we do not hold a stock of basic toiletries and sundry items, so would recommend you to bring your own (shampoo, shower gel, toothpaste, paracetamol for example). You will also be able to purchase these in the main shops in Llantwit Major if required.

### **Where can I find further information about what's going on during the weekend?**

The Atlantic Emporium college shop will also be a centre point for information during the reunion weekend.

### **What First Aid will be available?**

The Welcome Team is available to direct any questions, queries and assist in providing emergency first aid 24/7. If you require special personal assistance, please make plans to bring a care provider and let us know so that we might be able to support you further.

## TRANSPORT

### **Is there transport from Llantwit Major train station to UWC Atlantic?**

Here are the local taxi numbers: Dragon Taxis: (+44) 1656 655766 Andy Cars: (+44) 1446 796 777  
Taxis are limited so we do recommend you pre-book and share if possible.

### **What is the best way of getting to UWC Atlantic from London?**

The easiest way to get to UWC Atlantic from London is by taking a train from London Paddington to Bridgend. From here you will be able to get a taxi to the College.

### **What is the best way of getting to UWC Atlantic from Cardiff Airport?**

The easiest way to get to UWC Atlantic from Cardiff airport is by taxi. Flight Link takes bookings and can be contacted on (+44) 1446 728500. You can also catch the 303 bus which takes you directly to the college. Please note on Sunday's there is a limited bus service available.

### **Is group transport provided?**

The College does not provide group transport, however, in the past class groups have arranged this independently. The coach hire company the College uses is [Creigiau Travel](#) should you want to make your own arrangements directly with them.

## **REGISTRATION**

### **Where do I check-in when I arrive on campus?**

You will be greeted by a team of event staff at the entrance. They will instruct you on what you need to do to check in. There will be lots of signage for you to follow so you will know where to go.

Registration is open from 2-7pm but a member of staff will remain until 10pm for late arrivals. After this time, the welcome team at reception will register any late arrivals. If you will not make the official 2pm-7pm registration, please email us to let us know at [reunions@uwcatlanticexperience.com](mailto:reunions@uwcatlanticexperience.com)

### **Where can I park on campus?**

There is a designated parking area on campus that you will be directed to upon arrival by the events team.

## **ACTIVITIES**

### **I would like to attend one of the planned activities such as the ideas hub and castle tour, how do I book?**

You are not required to pre-register for the ideas hubs. More information on these will be provided nearer to the time.

Due to limited availability and high demand, you will be required to register to attend a castle tour. A booking link will be sent nearer to the time.

### **I would like to contribute to the tree planting memorial service, how do I get involved?**

If you would like to play a part remembering someone special at the tree planting, a form will be sent nearer to the time to register your interest. If you wish to discuss this in more detail, please contact the Philanthropy team at [philanthropy@uwcatlantic.org](mailto:philanthropy@uwcatlantic.org).